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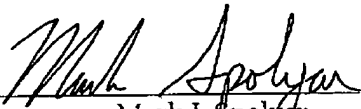
**FACSIMILE TRANSMISSION**

Date: January 7, 2005  
To: United States Patent & Trademark Office  
Fax: 703-872-9306  
From: Mark Spolyar  
Number of Pages (including cover sheet): 25  
RE: Transmission of Response to Office Action  
U.S. Serial No. 09/710,442 filed November 10, 2000

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8

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I hereby certify that this correspondence, and the papers referred to herein, are being facsimile transmitted to the United States Patent and Trademark Office on the date indicated above.

  
Mark J. Spolyar  
Reg. No. 42164

## Papers Included Herewith:

1. Fax Cover Sheet (1 page);
2. Power of Attorney (1 page);
3. Statement under 37 C.F.R. 3.73b (1 page); and
4. Amendment (22 pages).

**PATENT APPLICATION**  
**Attorney Docket 6533/53848**  
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Applicants:** Krautkremer et al.

**Serial No.:** 09/710,442

**Filed:** November 10, 2000

**For:** Application Service Level Mediation and Method of Using the Same

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**POWER OF ATTORNEY BY ASSIGNEE OF ENTIRE INTEREST**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Packeteer, Inc., a Delaware corporation, at 10201 N. De Anza Blvd., Cupertino, CA 95014, assignee of all right, title and interest to the application identified above, through its Vice President of Engineering, G. Mike Schumacher, hereby appoints as its principal attorney, Mark James Spolyar, Reg. No. 42164, with full power of revocation and substitution, to prosecute this application and to transact all business in the United States Patent and Trademark Office connected herewith.

All correspondence and telephone calls relating to this application should be directed to:

**Customer Number: 30505**

Law Office of Mark J. Spolyar  
38 Fountain Street  
San Francisco, CA 94114  
415-826-7966  
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Respectfully submitted,  
**PACKETEER, INC.**

By: 

G. Mike Schumacher

Its: Vice President of Engineering

Date: 1/4/05

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**STATEMENT UNDER 37 CFR 3.73(b)**

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Applicant/Patent Owner: Krautkremer et al.

Application No./Patent No.: 09/710,442 Filed/Issued Date: 11/10/2000

Entitled: Application Service Level Mediation and Method of Using the Same

Packeteer, Inc., a Delaware Corporation  
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.  
The extent (by, percentage) of its ownership interest is \_\_\_\_\_ %

in the patent application/patent identified above by virtue of either:

A. ☒ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel/Frame 012070/0150, or for which a copy thereof is attached.

OR

B. ☐ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

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☐ Additional documents in the chain of title are listed on a supplemental sheet.

☐ Copies of assignments or other documents in the chain of title are attached.

[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the PTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

1/4/05  
Date

G. Mike Schumacher

Typed or printed name

G. Mike Schumacher  
Signature

Vice President of Engineering

Title

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